

News from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

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Firm's Recall Hotline: (800) 485-0017
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Steam Cleaners Recalled by Thane International Due to Shock and Burn Hazards

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of product: H2O Mop Steam Cleaners

Units: About 580,000

Distributor: Thane International, Inc., of La Quinta, Calif.

Hazard: The power cord can unexpectedly wear down and expose the wiring, posing a shock and burn hazard to consumers.

Incidents/Injuries: Thane has received 10 reports of incidents involving shock injuries and eight reports of incidents involving burn injuries.

Description: The H2O Mop is an electrically-powered appliance for cleaning a variety of floor surfaces that uses microfiber or disposable cloths on a cleaning head through which steam is dispersed. H2O Mops are white with a purple water tank with the "H₂O" and "M" symbol printed on the top of the cleaning head. The model numbers of affected units are 808.092 and OEM-TV-001. This recall only includes H2O Mops with the following reference numbers printed on the label on the back of the product: 200709198 to 200803148 or H20M1000 to M-H20M1198.

Sold: Directly to consumers by Thane through television infomercials; on the Web at www.thane.com; by QVC, through its televised shopping program; and by retailers nationwide from June 2007 through December 2008 for about \$100.

Manufactured in: China

Remedy: Consumers should immediately stop using recalled steam cleaners and contact Thane to receive a free repair kit. Thane is sending repair kits to all consumers who purchased recalled units directly from Thane.

Consumer Contact: For additional information, contact Thane anytime at (800) 485-0017 or visit the firm's Web site at www.h2omopservice.com.

